

**EXPRESSION OF INTEREST (EOI)
FOR
CLOUD BASE LEARNING MANAGEMENT
SYSTEM-CUM-ACADEMIC MODULE**



**NATIONAL LAW UNIVERSITY
JODHPUR**

University invites Expression of Interest (EOI) for providing “Learning Management System-cum- Academic Module” from the leading, professionally, reputed Companies who have required experience in relevant and similar execution for Development, Supply, Implementation, and Maintenance of ERP solutions in the NLUs/ Higher Educational Institutions.

Important Dates for submission of EOI

The following are the important dates for this tender. The dates may be changed depending on the results of the responses. Any application received after the last date and time for submission for the same, i.e., October 28, 2025, shall not be accepted. Applications received after the last date shall be summarily rejected and returned unopened.

IMPORTANT DATES

Date of issue EOI	08/10/2025
Last date for submission of queries seeking clarification	28/10/2025
Last Date and Time for submission of proposals in response to this Request for	28/10/2025 upto 01.00 PM
Date and Time of Opening of Proposals	28/10/2025 upto 03.00 PM

Submission of EOI

A statement indicating willingness to participate should be submitted to The Registrar, National Law University Jodhpur - 342304

1. The statement should include brief details of how the vendor meets pre-qualification requirements and how the proposed solution meets the requirements mentioned in this document.
2. Bidder must submit Earnest Money Deposit (EMD) Rs. 30,000/- (Rupees Thirty Thousand Only) along with the bid.
3. Last date of submission of Expression of Interest shall be up to 28/10/2025.
4. The university reserves the right to reject any prospective application without assigning any reasons whatsoever.
5. Documentary proof for each of the items needs to be submitted along with the tender. Bids without documentary proof would be rightly rejected and no further correspondence in any form would be made with the bidders in this regard.
6. Any change in the schedule dates shall be notified on the University website only, therefore interested parties are require to visit NLUJ website time to time.

7. Participation by qualified and shortlisted bidders throughout the bidding process is compulsory and lack of interest or non-participation in any event mentioned in the calendar of events would be a sufficient reason to cancel the bid at any stage.

Notification:

National Law University Jodhpur invites Expressions of Interest (EOI) from eligible, reputed companies/ firms for the Learning Management-cum-Academic Module at the National Law University, Jodhpur as specified in this document.

EOI document may be downloaded from university website <https://nlujodhpur.ac.in/university/tenders>. Any subsequent amendments in the EOI will be available on the above-mentioned website. Interested companies/agencies may submit their interest latest by 28/10/2025. Companies/Agencies may include some documents as attachments that can showcase their capabilities and achievements. Companies/Agencies shortlisted in pre- qualification will be required to give a presentation in the presence of the Evaluation Committee at NLUJ with no cost and no commitment from the university side. Bidder may be asked to give the demonstration of proposed LMS solution. University reserves right to take decision on the basis of presentation. The Evaluation Committee will see the presentation and/or demonstration of the System by interested parties and assess the competency of the Companies/Agencies to execute the system as per the requirements of the institute on below mentioned parameters:

- Presentation and/or demonstration of the proposed System and its features
- Number of years of existence of the Company
- Number of Key Professionals & their post qualification experience
- Number of projects executed with NLUs and other higher educational institutes along with the names of the institutes.
- Track-record in successful execution of the systems along with testimonials

The Evaluation Committee will shortlist the Companies/Agencies based on the above evaluation for further process.

The Scope of Work

The broad functional areas/modules to be covered under 'LMS' includes:

S.No	Descriptive Modules Details
1	Academics: · Create Batch · Allocate Students · Allocate Faculty · Attendance & Deemed Attendance with workflow · Promotions · Course Feedback · Elective Selection · Time table creation · Faculty Substitution · Attendance Mapping · Student Leave and Deemed Attendance report. Cumulative Attendance Report.
2	Grading & Examination, Reports · Eligibility/ Admit card · Exam Seat allotment · Test Enrolments · Bar code generation for answer scripts · Project Submission & Project Exemption · Internal Assessment marks (Project) · End-Semester Examinations/Assessments Marks, Multiple tests, revaluation, repeat, re-registration · Re-admission processes · Attendance Marks · Grade sheets with Semester Grade Point Average (SGPA) and Cumulative Grade Point Average (CGPA) · Marksheet with Semester Grade Point Average (SGPA) and Cumulative Grade Point Average (CGPA) · Report Card Printing
3	Student Information system for students · Student login dashboards & information · Access to Specific features – Attendance, Attendance Makeup, Project submission, Project Exam · Study certificates, Bonafide, No due certificate
4	Mobile APP Standard mobile App - IOS and Android App
5	Interactions · For reminder – SMS/EMAIL · Alert – SMS/EMAIL Notifications · Create Academic & Non-Academic Calendars and Events · Publish to Stakeholders · Publish Circular / Publication to respective Stakeholders
6	Fees & Fines · Fee Pattern · Fee Collection · Fee Arrears · Fine Collection · Fee Reports · Integration with Payment gateway as university have multiple banks.
7	Payroll Management without HR components: Modules like Employee Master, Standard Attendance & Leave Management, Loan And Advance Management, Payroll processing, Arrears Processing, Bank Transfer, Arrears, Calculation of Gratuity, Reimbursement, Supplementary Payments Statutory PF reports, Statutory RGHS Reports & all other MIS Reports, Form 16 & Quarterly e-TDS Returns for Salary
8	Data Migration: 5 Years Data
9	Moodle and Single Sign-on Integration

Terms and Conditions

A. General Terms and Conditions

- The bidder must be a registered company / firm under the company act / proprietary act. The firm should have valid ISO: 27001 certifications as per Information Security Management Systems (ISMS) standards and also have valid ISO: 9001: 2015 Certificate that specifies the international standards and requirements for a quality management system (QMS).
- The bidder must have a valid GST Registration Certificate, PAN and latest Income Tax return certificate.
- The bidder will be allowed to bid in Indian rupees only. The quoted amount should include GST and no additional cost will be met at a later stage. The price and tax should be mentioned separately.
- The bidder must submit the Documents supporting eligibility criteria and financial information in separate envelopes with the main envelope.
- Bidders shall submit the proposals with all necessary evidence to support the information submitted by them. Failure to furnish all information required in every respect will be at the Service provider's risk and may result in rejection of the Expression of Interest. Expression of Interest from organizations that do not have the necessary experience as detailed above will not be technically qualified.
- Service providers will have to submit copies of the agreements that it has currently signed with other Government Universities offering Online/ICT Enabled Distance Education.
- The contract will be valid for the duration of 01(One) years from the date of agreement and extendable upto 2 more years.
- The applicant will be required to demonstrate their solution at the University as part of the Technical Bid Evaluation.
- The University will not be making any investments in setting up infrastructure and all such investments need to be borne by the successful bidder.
- The University authority reserves the right to cancel the tender without assigning any reason thereof.

B. Eligibility Criteria

1. The bidder should not have been black listed / debarred by any State/Central Govt. Organizations/ PSU. The bidder must submit a declaration in this regard in the format **Annexure -A** stating that The Service Provider/Bidder/Vendor has not been blacklisted / debarred by any Central Government/ State Government/ PSU/ Government Bodies/Autonomous Bodies/Private Sector nor should have any litigation enquiry pending with regards to the works executed by it as of date of bid submission
2. The bidder must be a registered company / firm under the company act / proprietary act. The firm should have valid ISO: 27001 certifications as per Information Security Management Systems (ISMS) standards and also have valid ISO: 9001: 2015 Certificate that specifies the international standards and requirements for a quality management system (QMS).
3. The bidder must have a valid GST Registration Certificate, PAN and latest Income Tax return certificate.
4. The bidder should have executed or setting up LMS for any NLUs/ State / Central Government Universities continuously for five consecutive years.as on 08.10.2025 in executing specified in the Scope of Work of this tender document in State and Central Govt. University.
5. The bidder should have successfully executed at least 03 (Three) similar Service Projects Offering University Learning Management System, Content, Student Support Services and online examinations, as specified in the Scope of Work of this Tender document in the NLUs/ State/Central Government Universities. Bidder should provide a minimum of three NLUs references where similar services of this stature have been provided.
6. The bidder should have executed setting up LMS for any State/Central Government Universities continuously for five consecutive years.

C. COMMERCIAL TERMS & CONDITIONS:

1. EARNEST MONEY:-

- 1.1. Firm/Contractor must submit the Earnest Money of Rs 30000/-, in the form of a Demand-draft issued by a Nationalized/Schedule Bank in favor of the Registrar, National Law University, Jodhpur payable at Jodhpur at the time of submission of tender documents. Earnest Money shall be refunded/adjusted against security deposit, if any, after award of work order, as the case may be.
- 1.2. In case of claim for exemption from deposit of Earnest money sufficient proof in support of claim for exemption of EMD as prescribed in Govt. of India Notification is to be attached with the bid.

2. **Security Deposit:**

- 2.1. The successful bidder must deposit the Security amount @ 10% (Ten percent) of the ordered value with the Registrar, NLU, Jodhpur within the time frame provided in letter for depositing of security in shape of DEMAND DRAFT OR irrevocable Bank Guarantees or FDR of equivalent amount for a period of one year.
- 2.2. The security deposit would be forfeited, if the firm/contractor denies to execute the work or supply the ordered items as the case may be.
- 2.3. The security deposit would be forfeited, if the supplies are not made or work not done as per the Terms & Conditions of the purchase order/bid document.
- 2.4. The security deposit amount will be refunded after the period of one year or extended period (if any) without any interest.

3. **PAYMENT AND TIME FOR COMPLETION OF WORK:**

Payment will be released by the University in 3 (Three) phases in following manner:

- a) **Time of Completion:** Successful bidder must complete the project with 180 days from date of issue of work order.
- b) **Release of 25% of the project cost.**
Successfully Completion [**First Phase** i.e. Academics and Grading & Examination, Reports] of work and submitting of bill by the firm, payment shall be released after successful verification by the concern department / committee.
- c) **Release of 50% of the project cost.**
Successfully Completion [**Second Phase** i.e. Fees & Fines, Student Information system for students, Interactions and there Reports] of work and submitting of bill by the firm, payment shall be released after successful verification by the concern department / committee.
- d) **Release of 25% of the project cost.**
Successfully Completion [**Third Phase** i.e. Payroll Management without HR components, Data Migration of last 5 years and Moodle with Single Sign-on Integration and there Reports] of work and submitting of bill by the firm, payment shall be released after successful verification by the concern department / committee.

4. PENALTY CLAUSE:

- 4.1 In case of delay in supply/execution of work without prejudice to the right to reject the bid, penalty should be imposed as decided by the competent authority.
- 4.2 However, if there is any hindrance/barrier in execution of work from University side, then relaxation will be granted without penalty as deemed fit.
- 4.3 University may also impose the penalty as may be decided by the University for incomplete, partial completed or unsatisfactory services.
- 4.4 In case supply / work is not found as per specifications of the University, whole supply/work shall be rejected and there shall not be any liability towards University for any reason.

5. SETTLEMENT OF DISPUTE:

- 5.1 All disputes pertaining to the work contract is limited to the jurisdiction of the courts at Jodhpur District, Rajasthan
- 5.2 Without prejudice to above, the parties reserve the right to enter into an Arbitration process in accordance with the relevant clause of Arbitration and Conciliation Act, 1996.

SUBMISSION OF REQUIRED DOCUMENTS IN SUPPORT OF ELIGIBILITY

The technical bid for this assignment should be along with the following mandatory documents:

Sl. No.	Documents Need to be Submitted	Relevant Details	
		Y	N
1	Documentary evidence in support of being a Company registered under Companies Act / Proprietorship Act.		
2	Documentary evidence in support of experience of working with at least 03(three) NLUs/ State/Central Government Universities		
3	PAN Card- Details should be submitted with proper attestation		
4	GST Registration Number- Details should be submitted with proper attestation		
5	Documentary evidence in support of having quality certification such as ISO 9001 and ISO 27000		
6	Declaration for EMD		
7	Annexure – A		
8	Annexure – B		

Experience on Working with Universities having Similar Project

Sl. No.	Name of the University	Contact details of Officer- in-charge*	Supporting Document List##	Associated Since year

* Name, Designation, Contact No and E-mail ID

Documentary proof i.e. Successful Completion Copy

BRIEF SCOPE OF WORK

NLU Jodhpur invites EOI to automate the activities of the university Academic Department through a software management system in the form an LMS.

Required Features

- The portal/software should support a variety of users ranging from Faculty, Students, Administrators and Guests. It should allow the administrator to create user roles and allow the setting up of access rights ranging from entire solution to a specific module.
- It should be a device responsive and compatible to various browsers (i.e. Edge, Mozilla Firefox, Chrome, Opera etc.).
- It should provide secure integration with payment gateway for online payment transactions involved in processes such as student fees, fines, conference registration etc.
- It should allow users to share their views, feedback, solutions, and suggestions online through the webmaster / admin.
- It should provide a search module for efficient information retrieval.
- The software should be disabled-friendly and should allow for features such as voice enabling and enhancement of font size and reading of images. Compliance with WCAG norms or other JAWS compatible standards for visually impaired students.
- System of course registration online, timetable management by admin etc. must be part of the module.
- System for conducting online classes, Video Conferencing system, including possible integration through hybrid mode through smart classrooms facilities at NLUJ using google meet or zoom. The faculty and students should be able to upload/view syllabus, materials, conduct assignments, polls etc.
- Automatic publication of classroom videos on the platform after every completion of every class. The admin/faculty member should be able to specify the number of days the video will be visible to students along with the enable/disable download option at the discretion of faculty or admin.
- Automatic (taking through VC login data) and optional manual marking of attendance of students by faculty/admin. Even while the student can log in and out of the system during the class, the total time bar (e.g. 45 mins in a one hour class) must be at the discretion of the admin.
- Individual display of students' attendance through individual student login.

- The technical parameters for conducting examination or submission of assignment to prevent copying and post submission plagiarism check (e.g. integration with Turnitin) must be part of the system. The assessment can be done online by the faculty log-in or by downloading by admin. Decoding facilities of answer scripts must be included.
- Individual display of examination marks by importing excel sheets must be possible.
- The vendor must mention all third-party integration required (e.g. Video Conference through zoom / google meet or if integrated in the module? plagiarism check through Turnitin or if integrated in the module or any other third party integration that may be required by the university.)
- The vendor must also mention what are the add-ons among the list of specifications and the price should be clearly delineated.
- Ability to publish examination results subject by subject (rather than tree structure year wise) since the publication of results get delayed.
- Includes backend support for the duration of the contract and data sharing in accessible formats after conclusion of the contract, it is not extended.
- Ability to structure seminar course subjects where students from different years or disciples (LLB v. LLM v bridge courses) can be marked for attendance in a single class.
- The shortlisted vendor for technical will make a presentation.

PROPOSED MODULES FOR REGULAR COURSES

Academics and Grading & Examination • Create Batch or events • Allocate Students • Allocate Faculty • Lesson Plan or syllabus creation • Assignments allocation and review • Attendance recording (Offline and Online Classes via google meet /zoom) • Promotions • Feedback • Conference fee payment menu. • Video Conferencing for conducting classes (via google meet /zoom) • Availability of videos on the module • Eligibility/ Admit cards • Convert Marks to Grades • Normalization • Grace Marks • Internal Assessment marks • Report Card Printing • Analysis of Results • Integration with Turnitin Plagiarism software or any other anti-plagiarism platform	Time table • Class scheduling • Resource Allocation • Faculty Substitution • Timetable Generation • Attendance
Self-Services Student • Quick links for Easy Access • Widgets • Raising of requests and claims • Student Exit management (No dues clearance) • Faculty Feedback Management System	SMS /Email Integration • For reminder • Alert • Notifications
Payroll Management without HR components: • Modules like Employee Master, Standard Attendance & Leave Management, Loan and Advance. • Management, Payroll processing, Arrears Processing, Bank Transfer, Arrears, calculation of Gratuity, Reimbursement, Supplementary Payments Statutory PF reports, Statutory RGHS Reports & all other MIS Reports, Form 16 & Quarterly e-TDS Returns for Salary.	Fees & Fines • Fee Pattern • Fee Collection • Fee Arrears • Fine Collection • Fee Reports • Integration with multiple Bank Via Payment gateway

PROPOSED MODULES FOR ONLINE DISTANCE LEARNING

- Admission or enrollment to all ODL courses
- Uploading & downloading of links, reading material, videos related to the modules under each course by the course instructors.
- Discussion forum for each course
- Access to the reading material anytime as well as within the timeline prescribed by the course instructor, depending upon his discretion (both in Only readable form as well as downloadable form).
- Attendance marking system
- Examination and assessment for all courses
- Uploading assignments by the students
- Result declaration
- Fee payment link
- Issue/ Access and downloading of Certificate of the course completion
- Feedback form

Backup and Disaster recovery

- The bidder must provide a detailed backup strategy plan, Disaster recovery plan, storage recovery plan that ensure minimal downtime of the proposed system while keeping the cost to be minimal.
- The proposed solution must ensure a high degree of automation of incremental backup, full backup, data recovery, health monitoring of various services, etc. All necessary scripts, code, triggers, training and documentation must be provided with respect to health monitoring, backup and disaster recovery.

Frontend Design

- The user interface must follow principles of responsive design. The interface for all modules must ensure that the rendering of any pages/ forms are aesthetically pleasing as well as ensures better user experience by accommodating flexible designs that can cater to devices of all form factors (laptop/ desktop/ tablet/ mobile).
- All user interfaces must ensure compatibility across most of the popular browsers (Google Chrome/ Firefox/ Opera/ Safari/ Edge/ Internet Explorer) for at the least last 3 of their versions.

Annexure "A"

DECLARATION REGARDING BLACKLISTING/DEBARRING
FOR TAKING PART IN TENDER

[To be executed & attested by Public Notary/executive Magistrate on Rs 100/-non judicial stamp paper by the Tendered]

1. I/We _____ of M/s _____ hereby declare that our company _____ having registered address _____ at _____

_____ has never been 'Blacklisted/debarred by any State/Central Govt, Department/Organization till date nor we are facing/filed any Litigation proceeding regarding debarring (blacklisting) with either of the above said agencies.

OR

1. I/We _____ of M/s _____ hereby declare that our company _____ having registered address at _____

_____ was blacklisted or debarred by State/ Central Govt, Department /Organization from taking part in tenders for a period of _____ years w. e. f _____ to _____ .the period is over on _____ and now the firm /company is entitled to take part in tenders.

2. In case of above information found false, I/we are fully aware that the tender/contract will be rejected/cancelled by National Law University, Jodhpur, and EMD/Security deposit shall be forfeited.
3. In addition to the above National Law University, Jodhpur will not be responsible to pay the bills for any completed /partially completed work/supply.

DEPONENT

ATTESTED:

NAME:- (Public Notary/executive Magistrate)

Address:

Annexure "B"**FINANCIAL BID PER YEAR**

S.No	Item	Price Per Unit without Taxes	Taxes/GST	Total Amount
1	Academics			
2	Grading & Examination, Reports			
3	Fees & Fines			
4	Student Information system for students			
5	Interactions			
6	Mobile APP			
7	Payroll Management without HR components			
8	Data Migration			
9	Moodle with Single Sign-On Integration			
10	ODL Module Integration			
TOTAL				
TOTAL TAX				
GRAND TOTAL				

SECURE CLOUD BASED SUPPLY OF LEARNING MANAGEMENT SYSTEM-CUMACADEMIC MODULE AT NLUJ CAMPUS BY ELIGIBLE BIDDER HAVING TECHNICAL SPECIFICATIONS.