

NATIONAL LAW UNIVERSITY, JODHPUR

NH-65, Nagour Road, Mandore, Jodhpur – 342304 (Rajasthan), INDIA

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BID DOCUMENT**FOR PROVISION OF DEDICATED INTERNET BANDWIDTH****OPTION A — FIBER LEASED LINE: 1 Gbps (1:1)****OR****OPTION B — RF LEASED LINE: 800 Mbps (1:1)****WITH PUBLIC / REAL IP POOL****Total number of pages = 27**

Fiber: Minimum 16 Public IPs | RF: Minimum 8 Public IPs

Tender Particular	Details
Last date for submission	10 / 09 / 2026 up to 12:00 P.M.
Opening of Technical Bid	_ 10 / 09 / 2026 at 12:30 P.M.
Contract Period	Three (3) years
EMD	Rs. 20,000/- per quoted option, as applicable
Installation / commissioning	Within 25 days from Supply / Work Order

Name of Firm: _____

Authorized Signatory: _____

Email ID: _____

Mobile No.: _____

Seal & Signature of Bidder**Important Dates**

1. Last date to submit the tender: 10/09/2026 till 12.00 P.M.
2. Date of Opening Technical Bid: 10/09/2026 at 12.30 P.M.

Important Details:

1. Name of the Firm: _____
2. Name of Authorized Signatory: _____
3. Email ID: _____
4. Mobile No.: _____

1. TENDER OVERVIEW

National Law University, Jodhpur invites sealed bids from eligible Internet Service Providers for dedicated, uncontended Internet bandwidth on the following technically defined options:

Option	Connectivity	Bandwidth	IP Pool	EMD
A	Leased Line over Fiber with last mile on Fiber	1 Gbps (1:1)	Minimum 16 Public/Real IPs	Rs. 20,000/-
B	Leased Line over RF	800 Mbps (1:1)	Minimum 8 Public/Real IPs	Rs. 20,000/-

The bidder shall clearly identify the option(s) quoted. Each quoted option shall be independently technically compliant and separately priced. The University may evaluate and award the suitable option(s) in accordance with its requirements and applicable procurement rules.

The source bid specifies Fiber 1 Gbps (1:1) with minimum 16 IPs and RF 800 Mbps (1:1) with minimum 8 IPs.

2. CHECK LIST OF DOCUMENTS

S.No.	Particulars
1	Complete bid document duly signed and stamped at the bottom of each page.
2	Technical Bid and option-wise technical compliance sheet.
3	Financial Bid in Annexure-C, in separate sealed cover.
4	Demand Draft towards EMD / documentary proof of exemption.
5	PAN of company/firm.
6	Valid company/firm registration or incorporation certificate.
7	Valid GST Registration.
8	Bidder must attach proof of EPF and ESI Registration
9	Copy of Valid UASL and Category-A ISP License for at least next 3 years.
10	Own NLD Backbone License.
11	Certificate establishing at least 5 years' experience as ISP.
12	Relevant certificate(s) for dedicated Internet bandwidth service experience.
13	NIXI-to-NLU Network Diagram — Annexure A-1.
14	Nearest POP/BTS complete address — Annexure A-2.
15	Protection/Redundancy Path — Annexure A-3.
16	Notarized blacklisting/debarment declaration — Annexure A-4.
17	Statutory Compliance Undertaking — Annexure B.
18	RF-specific regulatory/WPC/DoT documents, where applicable.

3. NOTICE INVITING TENDER

Sealed tenders are invited for dedicated Internet bandwidth services at National Law University, Jodhpur:

S.No.	Item	Qty.	EMD
1	Fiber leased line with last mile on Fiber — 1 Gbps (1:1), minimum 16 Public/Real IPs	1	Rs. 20,000/-
2	RF leased line — 800 Mbps (1:1), minimum 8 Public/Real IPs	1	Rs. 20,000/-

Bids shall be accompanied by the prescribed EMD. Government Service Providers claiming exemption shall submit documentary proof. Technical bid shall be opened on the date/time specified in the tender notice; financial-bid opening shall be communicated after technical evaluation.

The source document provides the above two service options and EMD of Rs. 20,000/- for each listed option.

4. SCOPE OF WORK

4.1 Common Scope

- Provide dedicated, uncontended Internet connectivity on 1:1 basis at the Server Room of NLU Jodhpur.
- Provide committed bandwidth 24×7×365 throughout the contract period.
- Provision, install, configure, test and commission all required CPE, routers, antennas, optical equipment, cabling and accessories up to the Server Room.
- Provide required Public/Real IP pool and reverse DNS/lookups where required.
- Bear installation, provisioning, local-loop, regulatory and other charges necessary for delivery.
- Provide monitoring, fault management, technical support and periodic performance reports.
- Carry out preventive maintenance at least once every quarter.
- Provide automatic failover between primary and backup/protection paths, as specified in the SLA.

4.2 Option A — Fiber

- Dedicated Internet leased line over optical fiber with last mile on fiber.
- Committed bandwidth: 1 Gbps (1:1).
- Minimum Public/Real IP pool: 16 IPs.
- Telecom-grade fiber last mile and suitable NLD/backbone connectivity.
- All fiber laying, termination, splicing, testing and commissioning up to the Server Room at bidder's cost.

4.3 Option B — RF

- Dedicated Internet leased line over RF last mile.
- Committed bandwidth: 800 Mbps (1:1).
- Minimum Public/Real IP pool: 8 IPs.
- RF equipment shall be suitable for continuous institutional operation and compliant with applicable spectrum/WPC/DoT requirements.
- Bidder shall provide radios, antennas, mounting, alignment, cabling, earthing and surge protection.
- All applicable WPC/DoT/regulatory permissions and charges shall be the bidder's responsibility.
- Bidder shall provide a suitable protection/backup path and demonstrate the link during commissioning.

The source document places responsibility for hardware/uplink commissioning and local-loop/WPC charges on the service provider.

5. TECHNICAL SPECIFICATIONS & SLA BASELINE

Parameter	Fiber	RF
Access medium	Optical Fiber last mile	RF last mile
Committed bandwidth	1 Gbps (1:1)	800 Mbps (1:1)
Public/Real IPs	Minimum 16	Minimum 8
Availability	>99.9% per month	>99.9% per month
Packet loss	<1% average over 1000 pings	<1% average over 1000 pings
Latency	<100 ms to ISP Tier-1 peering point	<100 ms to ISP Tier-1 peering point
Failover	Automatic, ≤60 seconds	Automatic, ≤60 seconds
Fault response	≤1 hour	≤1 hour
Fault restoration	≤12 hours; temporary arrangement thereafter	≤12 hours; temporary arrangement thereafter
Monitoring	NMS / ISP portal	NMS / ISP portal
Installation deadline	Within 25 days	Within 25 days

These SLA values are taken from the source bid, including availability, packet loss, latency, failover, response and restoration requirements.

6. ELIGIBILITY CRITERIA

1. The bidder must be registered under Indian law as a business entity.
2. The bidder must possess valid PAN and GST registration.
3. The bidder must hold a valid UASL and Category-A ISP License for at least the next three years.
4. The bidder must possess its own NLD Backbone License.
5. The bidder must have at least five years' experience as an ISP.
6. The bidder shall submit evidence of relevant dedicated Internet bandwidth service experience.
7. The bidder shall submit NIXI-to-NLU network diagram, nearest POP/BTS details and protection/redundancy path.
8. The bidder must not be blacklisted/debarred by Government Department/agency/PSU/institution, except where any debarment has expired and participation is legally permissible.
9. For Fiber: suitable last-mile fiber infrastructure and telecom-grade delivery capability shall be demonstrated.
10. For RF: suitable RF infrastructure and required regulatory permissions/licenses shall be demonstrated.
11. The bidder shall accept the tender's technical, commercial, SLA, security and statutory terms.

7. INSTRUCTIONS TO BIDDERS

12. BSNL is excluded from participation, as specified in the source bid.
13. A bidder may quote for one option or both options; each quoted option must be fully compliant and separately priced.
14. Incomplete, conditional or non-responsive bids shall not be accepted.
15. Work/order shall not be transferred, assigned or subcontracted without written approval of the University.
16. Prices shall be firm and fixed during the contract period unless otherwise permitted.
17. Every page shall be signed and stamped by the bidder.
18. Valid GSTIN and all eligibility documents shall accompany the bid.
19. Late bids shall not be considered.
20. Prices shall be quoted in figures and words; in case of discrepancy, the lower amount shall prevail, consistent with the source bid.
21. Canvassing shall lead to rejection.
22. The University may amend the bid document through official corrigendum.
23. Bidders may visit the site before submission.
24. All applicable laws, regulations and statutory obligations shall be complied with.

8. BID SUBMISSION PROCEDURE

Envelope	Contents	Superscription
Part-I	Technical Bid, EMD, eligibility documents, option-wise compliance, Annexures A-1 to A-4, statutory undertaking and all documents except price.	PART-I — TECHNICAL BID
Part-II	Financial Bid / Annexure-C containing price for quoted option(s).	PART-II — FINANCIAL BID

Both sealed envelopes shall be placed inside one outer sealed envelope addressed to the Registrar, NLU Jodhpur and superscribed: “BID FOR DEDICATED INTERNET BANDWIDTH — FIBER 1 Gbps / RF 800 Mbps”.

No additional commercial conditions, rebates or payment conditions shall be written in the Financial Bid.

The source bid uses a two-envelope Technical/Financial procedure and opens the financial bid only for technically qualified bidders.

9. CONTRACT PERIOD, SECURITY & PAYMENT

25. Contract period shall be One Year and Extendable to 02 Years from the commencement date specified in the work order.
26. The contract may be extended on the same terms with mutual consent and University approval.
27. Successful bidder shall deposit security equal to 10% of the ordered value for the prescribed contract/extended period.
28. Failure to deposit security may result in cancellation and forfeiture of EMD.
29. Security may be forfeited for non-fulfilment or non-compliance with the work order.
30. Payment shall be made quarterly after successful service for three months and submission of GST invoice.

The source document specifies a three-year contract, 10% security and quarterly payment after successful three months of service.

10. SERVICE LEVEL AGREEMENT

SLA	Requirement
Availability	>99.9% per month
Packet Loss	<1% average over 1000 pings
Latency	<100 ms to ISP Tier-1 peering point
Failover	Automatic between primary/backup paths; ≤60 seconds
Fault Response	Within 1 hour
Fault Restoration	Within 12 hours; temporary replacement thereafter
Reporting	Weekly/monthly or as required by NLU
Downtime Billing	Deduction in quarterly bills

Downtime penalty:

Monthly Availability	Penalty on Monthly Bill
≤80%	100%
>80% to ≤85%	50%
>85% to ≤90%	30%
>90% to ≤95%	20%
>95% to ≤99%	10%
>99%	0%

Downtime due to University-side power failure or other circumstances beyond the service provider's control, and approved scheduled maintenance, shall not attract penalty, as stated in the source bid.

11. COMMENCEMENT, DELAY & FORCE MAJEURE

31. Successful bidder shall provide the service within 25 days from the date of Supply/Work Order.

32. All installation, provisioning and commissioning costs up to the Server Room shall be borne by the bidder.

Delay	Penalty / Consequence
Up to 7 days	2% of ordered value
>7 to 15 days	5% of ordered value
>15 days	Work order may be cancelled and security forfeited

Relaxation may be considered where delay is attributable to University-side hindrance.

Force Majeure shall cover events beyond reasonable control such as major power failure, war, riots, natural calamities, epidemics, national emergency, government interference and changes in law. The affected party shall promptly notify the other party and take reasonable steps to resume performance. The source document provides termination rights where non-performance due to Force Majeure exceeds 30 days.

12. SERVICE PROVIDER OBLIGATIONS

- Maintain contracted bandwidth continuously throughout the contract.
- Commission and configure hardware and uplink connectivity.
- Ensure compliance with Government of India / DoT / TRAI and other applicable requirements.
- Bear local-loop, WPC/spectrum and other applicable statutory charges.
- Carry out quarterly preventive maintenance.
- Maintain valid ISP and NLD licensing.
- Maintain suitable last-mile infrastructure for the selected option.
- Bear all installation and cabling costs up to the Server Room.
- Provide NIXI-to-NLU diagram, nearest POP/BTS address and redundancy path.
- Provide notarized blacklisting/debarment declaration.
- Provide 24×7 technical support and monitoring.

13. COMMERCIAL TERMS & CONDITIONS

33. Bidder shall quote its most economical firm and fixed annual price for each quoted option.
34. Installation, provisioning and commissioning costs shall be included unless separately identified in the Financial Bid.
35. Taxes shall be stated separately and clearly.
36. EMD shall be submitted in the prescribed form; no interest is payable.
37. EMD of unsuccessful bidders shall be refunded after finalization, without interest, subject to applicable rules.
38. EMD of successful bidder may be adjusted against security deposit.
39. Payment shall be quarterly after successful service and submission of GST invoice.
40. The University reserves the right to accept/reject bids or annul the process before award, subject to applicable rules.

14. TERMINATION, DISPUTE & GENERAL CONDITIONS

41. In case of non-satisfactory services, the University may cancel the contract by 15 days' prior notice, as specified in the source document.
42. Failure to execute an awarded work order may result in blacklisting and forfeiture of security, subject to applicable law and due process.
43. Conditional bids shall be rejected.
44. Contractor shall comply with labour, safety, insurance and statutory requirements.
45. Bidder must attach proof of EPF and ESI Registration
46. Contractor shall comply with the provisions of: - Minimum wages Act : EPF & ESI : Contract labour (Regulation and abolition) Act
47. Contractor shall obtain: Workmen compensation insurance : Third party liability insurance.
48. Disputes shall be subject to the jurisdiction specified in the tender document, including District Court of Jodhpur and, where applicable, the Hon'ble High Court of Rajasthan at Jodhpur.
49. Arbitration may be adopted where provided under the contract and applicable law.

ANNEXURE A-1 — NLU JODHPUR TO NIXI NETWORK DIAGRAM

Bidder shall attach a self-attested diagram showing NLU Jodhpur, proposed last mile, nearest POP/BTS, NLD/backbone, NIXI/Internet gateway and major network nodes.

For RF, also show RF hop(s), BTS/POP, antenna locations and backhaul. For Fiber, show fiber POP/access node and backbone handoff.

[NETWORK DIAGRAM TO BE ATTACHED BY BIDDER]

Authorized Signatory with Seal: _____

ANNEXURE A-2 — COMPLETE ADDRESS OF NEAREST POP / BTS

Particular	Bidder's Response
ISP / Company Name	
Nearest POP to NLU — complete address	
Approximate distance from NLU	
POP/BTS type	
Backbone connectivity	
Fiber POP / access node (if applicable)	
RF BTS / RF site (if applicable)	
24×7 NOC contact	

Authorized Signatory with Seal: _____

ANNEXURE A-3 — PROTECTION / REDUNDANCY PATH

Parameter	Bidder's Response
Primary path	
Backup/protection path	
Route diversity	
POP/backbone diversity	
Automatic failover	Yes / No
Expected switchover time	
NMS/monitoring	

[Attach self-attested redundancy diagram]

Authorized Signatory with Seal: _____

ANNEXURE A-4 — DECLARATION REGARDING BLACKLISTING / DEBARRING

To be executed and attested by Public Notary / Executive Magistrate on appropriate non-judicial stamp paper.

I/We, _____ of M/s _____, having registered address at _____, hereby declare that our company/firm has never been blacklisted/debarred by any State/Central Government Department/Organization, PSU, institution or autonomous organization and is not facing any litigation/proceeding regarding debarring/blacklisting with such agencies.

OR

I/We declare that our company/firm was blacklisted/debarred by _____ for _____ years from _____ to _____; the period expired on _____ and the firm/company is presently entitled to participate in tenders.

If the above information is found false, the tender/contract may be rejected/cancelled and EMD/security may be forfeited in accordance with the tender conditions and applicable law.

DEPONENT

Name: _____

Address: _____

Signature: _____

ATTESTED BY PUBLIC NOTARY / EXECUTIVE MAGISTRATE

Seal & Signature: _____

ANNEXURE B — STATUTORY COMPLIANCE UNDERTAKING

To be submitted on bidder's letterhead, duly signed and stamped.

- Contractor shall comply with all applicable laws, statutes, rules, regulations, notifications and labour codes.
- Contractor shall be solely responsible for statutory obligations relating to personnel engaged by it.
- Contractor shall indemnify the University against liability, claims, damages, penalties or proceedings arising from breach.
- Contractor shall be sole employer of its personnel and responsible for recruitment, wages, supervision, discipline and statutory compliance.
- Contractor shall pay statutory minimum wages and maintain Workmen Compensation and Third Party Liability Insurance.
- Bidder must attach proof of EPF and ESI Registration.
- Contractor shall maintain EPF, ESI and other applicable registrations and timely deposits.
- Contractor shall obtain applicable contract-labour registration/license wherever required.
- Contractor shall provide safety equipment and safe working conditions.
- In case of non-compliance, University may withhold payments, recover dues, terminate the contract and take other permissible action.
- No employer-employee relationship shall exist between University and Contractor's personnel.

Authorized Signatory

Name: _____

Designation: _____

Seal: _____

Date: _____

STATUTORY COMPLIANCE UNDERTAKING

(To be submitted on the letterhead of the bidder, duly signed and stamped)

1. General Undertaking

The Contractor/Service Provider hereby irrevocably undertakes, declares and binds itself that it shall, at all times during the subsistence of the contract, strictly comply with all applicable laws, statutes, rules, regulations, notifications, and labor codes including but not limited to:

- The Code on Wages, 2019
- The Code on Social Security, 2020
- The Occupational Safety, Health and Working Conditions Code, 2020
- The Code on Industrial Relations, 2020
- All rules, notifications, and amendments issued thereunder
- Any other applicable Central or State legislation

The Contractor shall be solely responsible for compliance with all statutory obligations in respect of persons engaged by it and shall indemnify and keep indemnified the University against any liability, claim, damages, penalties, or proceedings arising out of any breach thereof.

2. Responsibility for Personnel

The Contractor shall be the sole employer of all persons engaged by it and shall be exclusively responsible for: (i) Recruitment, supervision, and control (ii) Payment of wages and benefits (iii) Statutory compliances (iv) Discipline and conduct.

3. Wages and Payment Compliance

The Contractor shall: (a) Pay wages not less than the statutory minimum wages (b) Ensure timely disbursement within prescribed timelines (c) Obtain and maintain Workmen Compensation Insurance and Third Party Liability Insurance.

4. Social Security Compliance

The Contractor shall: (1) Register under EPF, ESI and other applicable laws (Attach proof)

(2) Deposit contributions within prescribed timelines.

5. Contract Labor & Licensing (Where Applicable)

The Contractor shall: (A) Obtain valid registration/license under applicable law (B) Deploy labor only in accordance with statutory provisions (C) Ensure compliance with all labor welfare measures.

6. Safety, Health and Working Conditions

The Contractor shall: 1. Provide safety equipment, protective gear, and welfare facilities 2. Ensure safe working conditions 3. Comply with all statutory safety requirements.

7. Consequences of Non-Compliance

In case of breach, the University may: a) Withhold payments, b) Recover statutory dues, c) Terminate the contract, d) Blacklist the Contractor.

Declaration

It is expressly clarified that no employer-employee relationship shall exist between the University and the personnel engaged by the Contractor. The Contractor shall remain the sole employer responsible for all legal and statutory obligations. The Contractor declares that all information submitted is true and correct and it shall remain fully liable for compliance at all times.

Authorized Signatory

Name:

Designation:

Seal:

Date:

ANNEXURE T-1 — TECHNICAL COMPLIANCE: OPTION A — FIBER

S.No.	Requirement	Specification	Bidder Compliance	Remarks
1	Bandwidth	1 Gbps (1:1)		
2	Last mile	Optical Fiber		
3	Public IPs	Minimum 16		
4	Availability	>99.9% monthly		
5	Packet loss	<1% average over 1000 pings		
6	Latency	<100 ms		
7	Failover	Automatic ≤60 sec		
8	Fault response	≤1 hour		
9	Restoration	≤12 hours		
10	ISP license	Valid next 3 years		
11	NLD	Own NLD backbone		
12	ISP experience	Minimum 5 years		
13	POP	Address enclosed		
14	Redundancy	Path enclosed		
15	Installation	Within 25 days		

ANNEXURE T-2 — TECHNICAL COMPLIANCE: OPTION B — RF

S.No.	Requirement	Specification	Bidder Compliance	Remarks
1	Bandwidth	800 Mbps (1:1)		
2	Last mile	RF		
3	Public IPs	Minimum 8		
4	Availability	>99.9% monthly		
5	Packet loss	<1% average over 1000 pings		
6	Latency	<100 ms		
7	Failover	Automatic ≤60 sec		
8	Fault response	≤1 hour		
9	Restoration	≤12 hours		
10	ISP license	Valid next 3 years		
11	NLD	Own NLD backbone		
12	RF compliance	WPC/DoT/regulatory compliance		
13	RF equipment	Radios, antennas, mounting, earthing, surge protection		
14	ISP/RF experience	Minimum 5 years ISP + relevant RF service experience		
15	POP/BTS	Address enclosed		
16	Redundancy	Path enclosed		
17	Installation	Within 25 days		

Bidder shall attach RF link budget/technical sheet and applicable regulatory documents.

ANNEXURE C — FINANCIAL BID

Quote annual recurring charges. Taxes shall be shown separately. All mandatory installation/provisioning costs shall be included or clearly identified.

C-1 — OPTION A: FIBER 1 Gbps (1:1)

Description	Annual Amount (Rs.)	Amount in Words
Dedicated Internet leased line over Fiber, last mile on Fiber — 1 Gbps (1:1), minimum 16 Public/Real IPs		
Installation / Commissioning / OTC, if any		
Other mandatory charges, if any		
Subtotal		
Taxes, if any		
TOTAL ANNUAL COST		

Three-year total: _____

C-2 — OPTION B: RF 800 Mbps (1:1)

Description	Annual Amount (Rs.)	Amount in Words
Dedicated Internet leased line over RF — 800 Mbps (1:1), minimum 8 Public/Real IPs		
Installation / Commissioning / OTC, if any		
Other mandatory charges, if any		
Subtotal		
Taxes, if any		
TOTAL ANNUAL COST		

Three-year total: _____

We certify that the above prices are firm and include all costs necessary for delivery, except taxes/charges expressly identified.

Authorized Signatory with Seal: _____

15. ACCEPTANCE OF TERMS & CONDITIONS

I/We have carefully read and understood the complete Bid Document for Dedicated Internet Bandwidth through Fiber 1 Gbps (1:1) and/or RF 800 Mbps (1:1) at National Law University, Jodhpur. I/We agree to abide by all technical specifications, eligibility criteria, SLA, commercial terms, security requirements, penalties, statutory obligations and other conditions contained herein and subsequent corrigenda, if any.

Bidder Information	Details
Name of Firm	
Registered Address	
PAN	
GSTIN	
ISP License No.	
NLD License No.	
Option Quoted	Fiber / RF / Both
Authorized Signatory	
Designation	
Date	

Signature of Authorized Signatory: _____

Firm Seal: _____

Place: _____

16. BIDDER'S FINAL SUBMISSION CHECKLIST

- ☐ Signed and stamped complete bid document.
- ☐ Technical Bid and option-wise compliance sheet.
- ☐ EMD / exemption proof.
- ☐ PAN and GST documents.
- ☐ Firm registration/incorporation certificate.
- ☐ Bidder must attach proof of EPF and ESI Registration.
- ☐ Valid UASL/Category-A ISP License.
- ☐ Own NLD Backbone License.
- ☐ Five-year ISP experience certificate.
- ☐ Relevant bandwidth experience certificate(s).
- ☐ NIXI-to-NLU network diagram.
- ☐ Nearest POP/BTS details.
- ☐ Protection/redundancy path.
- ☐ Notarized blacklisting/debarment declaration.
- ☐ Statutory Compliance Undertaking.
- ☐ RF-specific regulatory/WPC/DoT documents, if quoting RF.
- ☐ Financial Bid in separate sealed envelope.

END OF BID DOCUMENT

National Law University, Jodhpur